

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:	Confirmation No.: 7360
Brent MAGOUIRK et al.	Group Art Unit: 3623
Application No.: 10/052,577	Examiner: Johnna R. LOFTIS
Filed: January 18, 2002	Attorney Docket. No.: P68364
For: CUSTOMER MANAGEMENT SYSTEM	

**AMENDMENT UNDER 37 C.F.R. 1.111**

Commissioner For Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

November 20, 2008

Sir:

Responsive to the outstanding Office Action mailed on July 30, 2008, reconsideration and withdrawal of the rejections made therein are respectfully requested, in view of the following amendments and remarks.

Inasmuch as the Official Action sets a three-month shortened statutory period which expires October 30, 2008, this Amendment is accompanied by a request for a one month extension of time, and is therefore considered timely.

However, if a further extension is deemed by the Patent and Trademark Office to be necessary, the same is hereby requested and the Patent and Trademark Office is hereby authorized to charge any necessary fees in connection therewith or any fees necessary to

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preserve the pendency of this application to deposit account No. 50-2929, making reference to Attorney Docket No. P68364.